

Appendix 2: Summary of Our Self- Assessment

Quality Statement	Our Strengths	Areas of Development
Assessing Needs	<p>We have excellent performance for the timeliness of assessments and reviews:</p> <ul style="list-style-type: none"> • 84% of assessments completed in 28 days • 86% of people reviewed in 12 months • Our quality audits demonstrate that 89% of assessments evidence the strengths of the adult 	<ul style="list-style-type: none"> • We are seeking to implement Online Assessments • We recognise that we need to fully embed Strength based practice and personalisation to provide choice and control • We are taking action to address the financial assessment waiting times as part of the overall work to improve the adult social care pathway
Supporting People to live healthier lives	<ul style="list-style-type: none"> • Staffordshire Cares provide information advice and guidance • Supportive Communities has been developed and is being implemented • Reablement Service supports people to regain independence following an admission to hospital 	<ul style="list-style-type: none"> • We are developing our website to improve on the proportion of people who find it easy to access information about care and support • We are promoting use of Assistive Technology to prevent, reduce and delay needs • Reduce our waiting lists for Occupational Therapy
Equity in Experience and outcomes	<ul style="list-style-type: none"> • Our Strength based approach focuses on understanding what matters to people, including their protected characteristics. 	<ul style="list-style-type: none"> • We are planning engagement with community groups to understand experiences and outcomes, e.g. pilot in Burton • We recognise that we need to co-produce our strategies to ensure that access to care is available to all • We want to improve recording of protected characteristics.
Care Provision,	We compare positively for	<ul style="list-style-type: none"> • The use of Direct Payments in

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Integration and continuity	<p>West Midlands and England regarding the quality of care that is rated as outstanding/good:</p> <ul style="list-style-type: none"> • 74% of care homes with nursing • 85% of care homes without nursing • 87% of community based care <p>We have invested in additional resource to ensure we are sourcing care services within timescales</p>	<p>Staffordshire is reducing, so we are reviewing our processes and practice in this area</p> <ul style="list-style-type: none"> • We want to create additional capacity for extra care and care homes with nursing • We will extend our block booked beds offer to provide market resilience • Continue to improve how we meet outcomes for adults with a learning disability
Partnership and Communities	<ul style="list-style-type: none"> • Section 75 relationship between SCC and MPFT • N Compass providing support for unpaid carers • Voluntary sector and Supportive Communities 	<ul style="list-style-type: none"> • Align preparation for ASC enhanced assurance with NHS preparations for Integrated Care System assessments. • Continue our partnership arrangements with District and Borough Councils regarding Housing
Safe Systems, pathways and transitions	<ul style="list-style-type: none"> • Timeliness of responding to safeguarding referrals is good • Excellent Provider Failure processes and our Provider Improvement and Response Team supports providers to meet quality standards • Our Integrated Discharge to Assess pathway has demonstrated that we have reduced/removed delays waiting for care in hospital 	<ul style="list-style-type: none"> • Implement a Quality Assurance Framework to further improve safeguarding practices. • Review and redesign our Preparing for Adulthood pathways to further support transition from childrens services • Reduce our waiting list of Deprivation of Liberty Safeguards and Community DoLS • Review reasons for referrals received post hospital discharge
Safeguarding	<ul style="list-style-type: none"> • We have timely and effective triaging of safeguarding contacts • Our Multi Agency Safeguarding Hub enables sharing of information • We have an Established 	<ul style="list-style-type: none"> • Evidence that we are learning and embedding the lessons from Safeguarding Adult Reviews • Ensure we are collating and using feedback from people to inform future planning and

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	Safeguarding Adults Board	strategy
Governance, management and sustainability	<ul style="list-style-type: none"> • We have a Health & Care Strategic Delivery Plan that describes our objectives • We have robust governance arrangements and good performance Management and Quality Assurance arrangements • Finances - 41% of our Council Budget is spent on Adult social care 	<ul style="list-style-type: none"> • We want to develop a culture of co-producing strategies, and increasing resource and focus in this area.
Learning, Improvement and Innovation	<ul style="list-style-type: none"> • We have examples of innovative use of technology • Our Principal Social Worker Forums and Leadership Q&A sessions are well attended to communicate learning and collate feedback • Our Quality group collates learning from complaints, incidents, compliments and quality audits 	<ul style="list-style-type: none"> • We need to consistently communicate learning from best practice, complaints and incidents • Ensure we are consistently collecting people's feedback and using this to inform improvement. • Continue to embed two-way staff feedback